

## **Constable Country Medical Practice**

### **Patient Participation Group**

#### **Minutes of Meeting held on Monday 26<sup>th</sup> January 2026**

Andrew Ravasio (Chair) Nancy Cohn, Jan Cheng, Sheila Koldoski, Valerie Simper, Jack Ingram,

1. **Apologies:** Dr Tetteh, Liz Nalet, Melanie Hodkins (MH), Kirsty Nicholls, Mike Huard (MCH). Sue Warner has stood down for this year but hopes to rejoin next year.

#### **2. Minutes from last meeting:**

JC reported that the Holton Garden was going well & a group meet for coffee - good for companionship & friendship. JI would welcome any feedback from those who have recently joined.

AR & JI commented on excellent feedback on the art project.

#### **National Survey**

JI said there had been no time to discuss this so it will be carried forward to the next meeting.

#### **NHS APP**

JI reported that the drop in sessions at the library had stopped. AR had asked Lynn of the Be Well Bus if they could provide assistance. SK volunteered to help a few of the committee to become familiar with the App.

#### **Vith form students**

VS reported that New College felt there was no spare time to actually engage with the students but would be happy to encourage them to complete a questionnaire for the PPG. MH may have different feedback from One College

VS explained the difficulties her grandson had faced trying to make an appointment when he was in the LVith. JI explained that the surgery now had more options available with GP +, with calls after 5pm & other venues.

However students must make it clear if they need a late call back or a Saturday appointment on accurX.

#### **CPR**

AR was pleased to say that 12 people will be attending the CPR session on 10th February 5.30 - 6.30.

#### **3. Practice Updates**

JI reported Dr Haseeb was sitting his final exams. The surgery would hope to appoint another registrar or possibly a salaried GP later in the year. The demographics of EB are changing with the new housing developments bringing more issues that require extra time.

#### **4. Batch Prescriptions**

JC explained the problems she & others in Holton had recently encountered with renewing their batch prescriptions. JI thanked her for her notes & said as there were now 3 staff in the pharmacy it was hoped the reviews would be speeded up. JI to report action taken at next meeting of PPG.

**5. Comment Boxes**

KN had checked there were none.

**6. AOB**

NC enquired about the introduction of My Chart at the Hospital. VS stated it was easy to use once set up.

**7. Date of Next Meeting: Monday 23rd March starting at 5.45pm.**

**NB. AR stated that ALL future PPG meetings will start at 5.45pm.**